

Key Dates:

CSWT phase 1 training:	Wednesday 22nd January – 20th February 2025 Venue: TBC Location: TBC
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Phase I: Student Training

Commencing		Module/Contents
1	Wednesday 22nd January 2025 ZOOM 18.00-21.00	Topic 1: Foundational knowledge <ul style="list-style-type: none"> • The “you” in what we do • What “we” do
2	Thursday 23 rd January 2025 face to face 18.00-21.00	Topic 2: Micro-skills and self-awareness <ul style="list-style-type: none"> • Micro-skills • Self-awareness Self-care and other practices
3	Thursday 30 th January 2025 face to face 18.00-21.00	Topic 3: Micro-skills and supervision <ul style="list-style-type: none"> • Micro-skills • Reflective practices
4	Saturday 1st February 2025 face to face 0900-1600	Topic 4: Lifeline Practice Framework Part 1 Lifeline Practice Framework skills Lifeline Practice Framework Part 2 Lifeline Practice Framework skills
5	Saturday 8th February 2025 face to face 0900-1600	Topic 5: Introduction to Suicide <ul style="list-style-type: none"> • Workshop
6	Wednesday 12th February 2025 ZOOM 18.00-21.00	Topic 6: Suicide Crisis Support <ul style="list-style-type: none"> • Suicide • Safety • Self-care
7	Thursday 13th February 2025 face to face 18.00-21.00	Topic 7: Safety Issues Managing interactions of other safety
8	Wednesday 19th February 2025 ZOOM	Topic 8: Understanding differences <ul style="list-style-type: none"> • Diversity of Help Seekers

9	18.00-21.00 Thursday 20th February 2025 face to face 18.00-21.00	<ul style="list-style-type: none"> • Other Topic 9: Putting it all together. <ul style="list-style-type: none"> • Managing interactions
10	3rd Feb- 23rd Feb 2025	Observation shifts
11	Wednesday 26th - Thursday 27th February 2025 -ZOOM	Topic 10: Practice Clinic & Assessments
FINAL ASSESSMENT three role plays:		
INVITATION: Successful students will be invited to commence Phase II		

Phase II: Student Placement

Weekly To be completed by	Student Placement <ul style="list-style-type: none"> • Phone room orientation • 20 hours of assessed shifts • Supervisor report • It is expected these supervised shifts are to occur in Wollongong
INVITATION: Successful students will be invited to commence Phase III	

Phase III: Probationary Period (Internship)

Weekly	Ongoing Telephone Crisis Support Shifts Accreditation activities <ul style="list-style-type: none"> • Minimum 148 logged in hours • individual supervision sessions • group supervision sessions • Professional development training
INVITATION: Successful Probationary Telephone Crisis Supporters will be invited to become accredited Telephone Crisis Supporters	