

Key Dates:

CSWT phase 1 training:	Tuesday 14th May-12th June 2025 Location: Nowra
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Phase I: Student Training

Commencing		Module/Contents
1	Wednesday 14 th May 2025 1800-2100 Zoom	Topic 1: Foundational knowledge <ul style="list-style-type: none"> The “you” in what we do What “we” do
2	Thursday 15 th May 2025 1800-2100 Zoom	Topic 2: Micro-skills and self-awareness <ul style="list-style-type: none"> Micro-skills Self- awareness Self-care and other practices
3	Thursday 22 nd May 2025 1800-2100 Zoom	Topic 3: Micro-skills and supervision <ul style="list-style-type: none"> Micro-skills Reflective practices
4	Saturday 24 th May 2025 0900-1600 F2F	Topic 4: Lifeline Practice Framework Part 1 Lifeline Practice Framework skills Lifeline Practice Framework Part 2 Lifeline Practice Framework skills
5	Saturday 31 st May 2025 0900-1600 F2F	Topic 5: Introduction to Suicide <ul style="list-style-type: none"> Workshop
6	Wednesday 4 th June 2025 1800-2100 Zoom	Topic 6: Suicide Crisis Support <ul style="list-style-type: none"> Suicide Safety Self-care
7	Thursday 5 th June 2025 1800-2100 Zoom	Topic 7: Safety Issues Managing interactions of other safety
8	Wednesday 11 th June 2025 1800-2100 Zoom	Topic 8: Understanding differences. <ul style="list-style-type: none"> Diversity of Help Seekers Other
9	Thursday 12 th June 2025 1800-2100 Zoom	Topic 9: Putting it all together. <ul style="list-style-type: none"> Managing interactions
10	26 th May- 15 th June 2025	Observation shifts
11	Wednesday 18 th June- Thursday 19 th June 2025	Topic 10: Practice Clinic Assessments

FINAL ASSESSMENT three role plays:		
INVITATION: Successful students will be invited to commence Phase II		

Phase II: Student Placement:

Weekly To be completed by	Student Placement <ul style="list-style-type: none"> Phone room orientation 20 hours of assessed shifts Supervisor report It is expected these supervised shifts are to occur in Wollongong
INVITATION: Successful students will be invited to commence Phase III	

Phase III: Probationary Period- internship:

Weekly	Ongoing Telephone Crisis Support Shifts Accreditation activities <ul style="list-style-type: none"> Minimum 148 logged in hours. individual supervision sessions group supervision sessions Professional development training
INVITATION: Successful Probationary Telephone Crisis Supporters will be invited to become accredited Telephone Crisis Supporters	

Contact cswt@llsc.org.au for further information about training or call 0475984374

Please also discuss your interest in the 13YARN service upon completion of training

For more information: [Lifeline South Coast NSW - 24hr Telephone Crisis Support 13 11 14](#)